

MiracleNode

Privacy Policy

We respect our customers and understand that you are concerned about privacy. The purpose of this privacy policy is to let you know what kind of information we collect, how we use it, with whom it may be shared, what choices you have regarding our use of your information, and how you may review and change some of the data you provide to us.

You have entered www.miraclenode.com ("Website"), which is owned and operated by Miracle ("Miracle", "our", "us" or "we").

The Website is operated by Miracle any and are hosted on the server of Miracle and its third-party technology providers. The information you submit on the site is sent to and accessed by Miracle. By visiting the Website and providing information to Miracle, you consent to the following privacy policy, use and disclosure of information.

We place a high priority on the security of your personal information and we have incorporated the General Data Protection Regulation ("GDPR") implemented by the European Union on May 25th, 2018. We adhere to these regulations for all customers regardless of their geographical location or country of origin.

Information Collected

Miracle is the sole owner of the information collected on the Website. We collect information from customers and visitors who access to the Website.

Personal Information

Through your use of or visits to our websites, you may be required or requested to provide personally identifiable information to us. Personal information is any piece of information that can potentially be used to uniquely identify, contact, or locate a single person including names, addresses, email addresses, telephone numbers, and credit card or banking information. We adhere to the GDPR, the regulation implemented by the European Union designed to protect the rights of the person, their information and how their information is used. This regulation is effective as of May 25th, 2018 and is incorporated within this policy. GDPR expands the definition of personal information to include **all** of the following:

- a name and surname
- a home address
- an email address
- an identification card number

- location data (for example the location data function of a mobile phone) *
- an Internet Protocol (IP) address
- a cookie ID*
- the advertising identifier
- a symbol that uniquely identifies a person

*We do not track or identify member location and/or mobile unique identifiers

Customer Information

Customers are required to provide contact information (such as name, telephone number, email address, date of birth, password). We use this information to maintain contact with customers, to process customer orders, and for billing purposes. Customers information which are registered to other Miracle websites may be matched and used together with the account information shared through the Website.

Profile Information

Miracle gathers and stores some information that it collects through cookies, log files, clear gifs, and/or third parties. Such information is not used to provide offers or create a profile of the customers and visitors to Website (“users”) which include visitors and customers. Profile information is not tied to a user’s personally identifiable information; however, such information is aggregated to provide offers and improve the content of the site for the user.

Information Use & Sharing

Personally Identifiable Information

Miracle DOES NOT share personally identifiable information except with contracted service provider(s) as may be necessary to provide the services and support offered through the Website. We and our service provider(s) may use users personally identifiable information as described herein and in compliance with the conditions states in this policy.

Sales Information

If you purchase a node from Miracle and register to the Website, your purchase information will be matched with your account registered to the Website.

Aggregated Information (Non-Personally Identifiable)

Miracle may share aggregated demographic information with our partners, vendors, suppliers, third party providers, and advertisers anonymously. Anonymous information is not linked to any personally identifiable information. Cumulatively this information cannot identify an individual person.

Business Transitions

In the event Miracle goes through a business transition, such as a merger, being acquired by another company, or sale a portion of its assets, the personal information of users and will, in most instances, be part of the assets transferred.

Communication From Us

Special Offers and Updates

Miracle may send a welcoming email to verify password, username, and reference to terms and agreements signed for during the purchase process. Customers may occasionally receive information on the Miracle's business, products, services, promotional offers, and newsletters. Customers has the right to request not to receive non-mandatory communications.

Service Announcements

At times it is necessary to send out strictly service-related announcements. For instance, if our service is temporarily suspended for maintenance, we might send customers an email. Generally, customers may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.

Customer Support

Miracle communicates with customers via email, regular mail, telegram, whatsapp, etc, along with support ticketing system and telephone on a regular basis to provide requested services and in regard to issues relating to their Miracle services.

Legal Disclaimer

Though Miracle makes every effort to preserve user privacy, Miracle may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a law enforcement action, a subpoena, warrant, court order or legal process served on Miracle.

Changes to the Privacy Policy

Miracle reserves the right to amend or change this Privacy Policy at any time and at its sole discretion. When changes or amendments are made to the Privacy Policy, the amended Privacy Policy will be released through Website and will enter into force immediately.

Links

This privacy statement applies solely to information collected through the Website. The Website may contain links to other sites. Please be aware that Miracle is not responsible for

the privacy practices of such other sites that are not owned and operated by Miracle. We encourage users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information.

Privacy Policy Applies to All Data Collected

This privacy policy applies to personal data regardless of the technology used for processing that data – it's technology neutral and applies to both automated and manual processing. It also doesn't matter how the data is stored – in an IT system, or on paper; in all cases, personal data is protected as defined in this policy.

QUESTIONS

Questions regarding this Privacy Policy should be directed to info@hemtech.ltd

Effective Date

The effective date of this Privacy Policy is September 25, 2023